

ZIM'S NEW KINGSTON LOGISTIC CENTER



ZIM'S Kingston Logistics Center in Jamaica required complete visibility from port to warehouse.

Made4net Supply Chain Execution Software, SCEExpert™, provided the solution with its ContainerExpert™

ZIM AND KINGSTON LOGISTICS CENTER (KLC)

ZIM, an international shipping company with nearly 90 vessels and an extensive fleet of high-quality containers, has recently announced the establishment of a new logistics center in Kingston, Jamaica. The new center is a joint venture between ZIM and the Jamaica Fruit and Shipping Co. Ltd, and is a part of ZIM's Port and Logistics (ZPL) Global Logistics Network.



Located in a free-zone and bonded facility in Kingston, KLC provides advanced comprehensive logistics solutions.

As part of its local offering, KLC operates a container terminal, and has selected Made4net SCExpert™ to manage this operation in Kingston, and to enable complete visibility from port to warehouse, through ContainerExpert™.



THE ZIM KLC CHALLENGE

The main challenges of implementing such a system were:

- Real-time control of all terminal operations.
- Managing locations of containers at storage areas
- Automatic identification of loaded/unloaded containers



MADE4NET'S SOLUTION

The implementation of ContainerExpert™ included a reliable web based solution that manages the extended operation of the port and container terminal. ContainerExpert™ capabilities begin with transporting the containers from the port through the bonded warehouse, and the free zone; and covers domestic distribution, warehousing, and storage.

All the while, ContainerExpert™ addresses an intensive billing mechanism for each and every activity to ensure maximum profitability and a high level of customer service.

Through its web architecture and internet user interface, ContainerExpert™ empowered KLC terminal operations with complete visibility and control of cargo at the gate, in the yard, and on vessels. Furthermore, it now also provides customers complete visibility to their inventory from port to DC.

MADE4NET DELIVERED RESULTS

The benefits KLC gained from ContainerExpert™ exceeded all expectations:

- The current personnel were able to handle a significantly higher volume of containers
- The port introduced a better control mechanism at the critical entry and exit points
- The port organization could now hold full responsibility and control of the activities within the terminal
- Container utilization sharply increased
- There is a good flow of information that virtually eliminates the negative implications of errors or omissions in the information exchange within the container terminal and between the port and its customers
- Management is becoming much more effective in assessing resources
- Administration activities have become fully integrated with operational activities
- Costs associated with fee for handling and "holding" the containers to the shipping agents have dramatically decreased
- Accurate billing and reduced billing cycle time
- Customer service levels have risen



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